

Simplifying Trade Processes for Kenya's Competitiveness

KENYA TRADE NETWORK AGENCY (KENTRADE)

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TENDER REF NO. KTNA/OT/04/2020-21

TENDER NAME: TENDER FOR THE PROVISION OF SECURITY INFORMATION AND EVENT MANAGEMENT (SIEM) SOLUTION.

ADDENDUM NO. 5

RESPONSE TO BIDDER QUERIES

No.	Page	Clause	Specification	Clarification/Query	KENTRADE CLARIFICATION
1	19	5.2.2 Technical Requirements	The proposed solution should be covered by 1 Years 24x7 support with NBD -AHR. During the support Period, Bidder must avail their SOC resources to Complement internal team and Build Internal Capacity for SIEM/SOC monitoring	Are bidder's SOC resources required onsite at Kentrade to complement Kentrade internal team or can work remotely to provide L2, L3 support. Whether L2/L3 support required for 8x5 operation or 24x7 operation and provide the number of bidder's SOC resources required per shift.	<i>Bidders SOC resource May be required Onsite as and When need arises and can work remotely . 24X7 Operation .There is no specific Number BUT the skills required are listed under Vendor Evaluation section</i>
2	26	Vendor Evaluation	The vendor MUST have an active Cyber Security Operations center with at least the following personnel qualifications; • CCNA Cybercops, CCNA Security,	Whether full fledged active SOC is required or SOC CoE/lab setup with proposed SIEM tool with skilled resources can be acceptable to Kentrade	<i>It is Fully Fledged Soc as stated in the Requirements with skilled Personnel as stated</i>

			CCNP Security <ul style="list-style-type: none"> • Advanced Ethical Hacking Certification, e.g. ethical Ninja • Product Training relevant to the solutions offered, ethical Ninja 		
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The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.

CHIEF EXECUTIVE OFFICER