



Simplifying Trade Processes for Kenya's Competitiveness

KENYA TRADE NETWORK AGENCY (KENTRADE)

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TENDER REF NO: - KTNA/OT/11/2020-2021

TENDER NAME: - TENDER FOR THE SUPPLY, INSTALLATION AND COMMISSIONING OF A PRIVILEGED ACCESS MANAGEMENT (PAM) SOLUTION

ADDENDUM NO. 2

CLARIFICATIONS TO BIDDERS QUERIES

The Kenya Trade Network Agency (KenTrade) wishes to respond to various queries raised by bidders with regard to the above subject tender as indicated in the table below: -

Sr. No	GENERAL REQUIREMENTS	BIDDER'S QUERY	CLARIFICATION
4.6	The product must support Appliance based configurations and/or Software based configurations	Do we consider cloud or on prem solution?	KenTrade requires on Premise Software based solution to be installed in a Virtualized Environment
4.7	The solution should be able to be installed on virtual servers		
8.3	The solution should have the ability to automatically create a new trouble-ticket when retrieving a privileged password	can we get some clarification what is exactly expected in that point?	This is an alert that is retrieved in form of a ticket that must be closed

9	The solution should have the ability to enforce ticketing integration as well as approval workflow for specific ticket types (e.g. change/incident ticket)	can we get some example workflow – it's unclear what is exactly is expected here?	The solution must be able to support this requirement.
10	LDAP/AD Integration	is the expectation here to have a standalone tool that does that?	This is not a stand-alone separate solution, but the PAM solution should have this capability
10.1	The solution must integrate with LDAP/AD Directories		
10.2	The solution must support querying and controlling access to passwords for nested global groups, including multiple forests, geographical locations, sophisticated LDAP searches and high-performance queries		
10.3	Vulnerability Management Integration		
10.4	The solution should integrate with vulnerability management solutions for deep, authenticated scans (please specify)		
10.5	Reporting/Audit/Assessment		
11.5	The system should have the ability to report on verification of password value	is it about verifying password complexity and reporting on this?	Vendors must provide a solution that meet this requirement.
11.6	The system should have the ability to report on password change following verification process		
12.3	The system must have the ability to report on password status	what is considered as “password status” and what are possible values	Password value is any parameter on the Password
13.4	The solution should allow for automatic provisioning of Active Directory accounts on Unix systems	What are those UNIX systems and how many of them we should provision in AD?	Refer to Number of assets Clarification in the table below
15.1	One Year Partner and Manufacturer support 24*7 onsite and Offsite support.	One Year Partner and Manufacturer support. 24*7 onsite and Offsite support	We need both Remote and Onsite support as need may arise

		(Does this mean you need someone physically on site 24x7?)	
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The above clarifications form part of the tender document and are binding on the bidders.

CHIEF EXECUTIVE OFFICER