



Simplifying Trade Processes for Kenya's Competitiveness
KENYA TRADE NETWORK AGENCY (KENTRADE)
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ADDENDUM NO. I

TENDER REF NO: KTNA/OT/03/2021-2022

**TENDER NAME: - TENDER FOR PROVISION OF A
SECURITY OPERATION CENTRE**

Following the bidder's conference that was held virtually on Thursday, November 11, 2021 at 08: 00a.m and the e-mails from prospective bidders, KenTrade wishes to provide clarifications as follows: -

NO	QUERY	KENTRADE RESPONSE
1.	Request to extend the tender closing date	The closing date of the tender has been extended to Friday, 19th November, 2021 at 10.00a.m
2.	Requirements for location of Local SOC services Centre	<ul style="list-style-type: none">• The successful SOC services provider must have a local SOC center setup, which is physically accessible. This is mandatory.• The successful SOC services provider may deploy an appliance at KenTrade if their solution so proposes and as long as they have a physically accessible local SOC Centre.

3.	KenTrade domains include	Kentrade.go.ke and kenyatradenet.go.ke each with several subdomains.
4.	Public facing systems include	KenTrade Website, ERP, CRM, Kenya TradeNet system, Trade Facilitation Portal
5.	Virtualization queries	Virtualization used at KenTrade - VMWARE, Oracle VM, Hyper-V
6.	Security solutions at KenTrade -	DAM (Imperva), SIEM (FortiSIEM), Next Generation Firewalls (Cisco), PAM (BeyondTrust)
7.	No of servers	Approximately 70 – total and growing
8.	Endpoint Solution	Endpoint Solution in Use – Kaspersky
9.	Total endpoints -	Approximately 300
10.	No. of incidents and Events to be catered for	The SOC service solution must cater for unlimited events and incidents, as and when they occur

The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.

CHIEF EXECUTIVE OFFICER