

Unveiling Our Five-year **Strategic Plan** 2023/4 – 2027/8

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CEO'S MESSAGE



We are pleased to share our latest newsletter which contains an overview of KenTrade's activities and projects for your perusal and information.

Our reputation is our most treasured asset and the foundation on which we have built the Agency. Our trade facilitation mandate gives the impetus to exceed clients' expectation, meet our commitments, innovate in our business and deliver with excellence.

By understanding and embracing our stakeholders, we have been able to build stronger and lasting relationships that will yield results. One of our major achievements is, we have finalized on the public participation and stakeholder engagements on the draft National Electronic Single Window System (NESWS) Regulations and the fourth (4th) Strategic Plan 2023/24-2027/28 respectively.

The law seeks to, among other issues, simplify and synchronize processing of data, enable the standardization of documents and

single decision-making for customs release and clearance, facilitate electronic transactions in trade, as well as reduce legal and operational barriers to electronic transactions.

We also finalized on implementation of the Business Intelligence (BI) Tool whose 'Go-Live' was in June 2022, which is instrumental in facilitating ease of trade in Kenya through extraction and analysis of real-time data to help trade facilitators and government agencies make data-driven decisions.

The Agency's third (3rd) Strategic Plan (2020/21-2022/23) implementation comes to an end in June 2023. In this regard, we are in the process of finalizing on the fourth Strategic Plan for the period 2023/24 – 2027/28.

The Strategic Plan will emphasize on the efficiency of the NESWS and on the continued focus on delivering our trade facilitation mandate as well as the Government Development Agenda.

With the ongoing support of stakeholders like you, we will seek your views to ensure that we continue to play an increasingly profound role in enhancing trade facilitation for the good of our national economy and global competitiveness.

We hope you enjoy reading this newsletter and look forward to your feedback. Feel free to contact us via our official e-mail contact- marketing_communications@kentrade.go.ke or telephone +254 709950000, +254 204965000 or any of our social media handles-Facebook @KenTradeG2B, Twitter- @KenTradeG2B

Enjoy the read.

David Ngarama

Ag. Chief Executive Officer

The *KenTrade News* is a quarterly publication for circulation to our stakeholders. It is available on our website, www.kentrade.go.ke

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Mission, Vision & **Core Values**

Our Vision

Making a difference in Trade Facilitation.



Mission Statement

To facilitate trade by simplifying, harmonizing and automating business processes through management of the TradeNet System and provision of related services for Kenya's global competitiveness.



Core Values

In an endeavor to realize its vision and mission, the Agency upholds the following core values:



Customer centric

We commit to provide the highest standards in service delivery and customer experience to all our stakeholders.



Transparency

We commit to act in an honest, transparent and responsible manner in discharging our mandate whilst maintaining the highest degree of accountability.



Excellence

We commit to ensure that all our operations are undertaken in a manner that facilitates efficiency and effectiveness in service delivery.



Innovation

The Agency will be a learning organization that embraces change and continuously integrates creativity and innovation in its business systems, processes and services.



One KenTrade

The staff and the Board of KenTrade shall work as a team and nurture a performance driven culture.





STRATEGIC PLAN

2023/24 - 2027/28

KenTrade

Trade

*Journey with us
through our five
years plan*

Our Next Big Leap

It is all systems go as KenTrade energizes its business with a fresh 5 years Strategic Plan, the 4th since its establishment in 2011 under a Legal Notice and first since KenTrade received statutory mandate in 2022 via the National Electronic Single Window System Act, 2022



By Kennedy Muthama

Technology and business models are always changing, and it is important for our agency to evolve in kind.

This explains why KenTrade has formulated its fourth Strategic Plan. The Strategic Plan builds on the earlier plans and outlines the policies, programmes and projects that the Agency will be implementing during the period 2023/24 – 2027/28.

The Plan is largely informed by the Kenya's Vision 2030, the Kenya Kwanza Manifesto, Trade Policies, Performance Contract guidelines and our past experience. Building on the gains made in the trade facilitation industry, the lessons learnt, and experiences gained over time, there is renewed confidence among stakeholders and citizens on the need to enhance trade facilitation initiatives.

The onboarding of Partner Government Agencies (PGAs) on the National Electronic Single Window System (NESWS) and the active involvement of the Private Sector has also ensured that the Agency is able to attain its mandate.

The Strategic Plan adopted views from stakeholders to come up with an all-inclusive document. The draft was taken through a rigorous review by KenTrade's Board, management and all staff before being shared with stake-

holders for validation.

Under the new strategic plan, the Agency proposes to review the current vision to read *A global leader in trade facilitation* while the mission is proposed to remain to *"Facilitate trade by simplifying, harmonizing and automating business processes through effective and efficient management of the National Electronic Single Window System and provision of related services for Kenya's global competitiveness."*

The draft Strategic Plan establishes three primary themes:

- Improved trade environment and ease of doing business.
- Financial sustainability, visibility and organizational strengthening and customer service.
- Solutions development and management

To attain the above themes, KenTrade will lay emphasis on the blue economy to ensure effective participation in the implementation of regional or international frameworks and standards for sustainable use of aquatic and marine spaces including oceans, seas, coasts, lakes, rivers and underground water.

Focus will also be on ease of doing business by promotion of Micro, Small and Medium Enterprises (MSMEs).

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Exciting times ahead as KenTrade takes a big leap with its 4th Strategic Plan

Continued from page 4....

More emphasis will also be on the blue economy to ensure effective implementation of the regional or international frameworks and standards for sustainable use of aquatic and marine spaces including oceans, seas, coasts, lakes, rivers and underground water.

To support its diversity and inclusion efforts, KenTrade will focus on recruiting, training, and retaining staff with the right mix of skills, experience, and expertise.

Impact stories on KenTrade-GIZ partnership

KenTrade is collaborating with one of its development partners, GIZ, to help Kenyan Micro, Small and Medium Enterprises (MSMEs) to unlock their potential and upscale opportunities in the cross-border trade and the global value chain. This include simplifications of export procedures and skills transfer on how to save on time and cost with digital trade. Representatives of KenTrade and GIZ held extensive stakeholder engagement forums with small scale fish traders in Migori and Homa Bay counties, the County government and the representatives of The Kenya Fisheries Service (KFS) who regulate the fisheries and aquatic resources in Kenya. **Samwel Rambaya** spoke with some of the traders on the impact of the interventions.



“We thank KenTrade and GIZ for organizing an outreach for Homa Bay fish traders and creating awareness to gain knowledge on how small and medium size fish traders in Homa bay can also export fish to foreign market. We believe this awakening offers a fresh start to those of us whose livelihood depend on fish from Lake Victoria.

Elizabeth Mwajuma

Chairperson, Nyaroya Beach Management Unit, Homa Bay

“For every consignment of fish that we intend to export to EU and Asia, we need 3 mandatory permits: the Health certificate, export permit and the port end certificate. When we are processing at the port, we have already booked with all relevant agencies through KenTrade platform. The fisheries agency (KeFS) and all other competent authorities have made our business process much faster and efficient.

Joel Kilonga

Representative of Fish processor and exporter, Lake Treasure (Mbita)



“I mainly do imports of fish from Tanzania to Nairobi through the Isebania border. KenTrade’s Single Window System has impacted a lot in our day-to-day fish business. First, we get the permits from the platform, we do not have to travel from one place to another to get the permits. Secondly, we get a lot of information on Infotrade portal, we know the time taken in getting the permits and costs for the permits. This ensures that clearing goods is faster.

Mansur Abud

Migori county based Fish Importer and Exporter

Impact stories on Kenya-Tanzania border trade

Before fish exporters needed to walk to the offices for permit approvals. It was time consuming and costly to the exporters given that fish is a perishable product, and it is costly to keep it in storage for long. After incorporation of Kenya Fisheries Services into the KenTrade's Electronic Single Window System, there is no need for physical contacts between traders and KeFS reps on permit approval. Client can book consignment online for instant approval. Most of the public offices do not operate on weekends but with the KenTrade's Single Window Systems, we can now approve any day, any time as long as it is convenient, and we can facilitate these consignments flights and shipments bookings for timely access to the market.



Musonik Kipkirui

Fish Inspector, Kenya Fisheries Services attached to Kisumu regional Office



One of our mandates is to collect revenue, but we also facilitate trade. Majority of our traders are in the fish business (imports & exports) and we really give them the necessary support. We have automated most of our operations e.g. ICMS. With the KenTrade system, it has integrated all activities in the station and things are moving very fast in processing the imports and export products. All the agencies operating at the One Stop Border Post (OSBP) are able to communicate and share necessary information.

Geoffrey Langat

Kenya Revenue Authority Station Manager, Isebania One Stop Border Post, Migori county

Maurice Onyango
Assistant Director Fisheries, Migori County.

At the Kenya-Tanzania Isebania One Stop Border point, we do inspection and verification of fish and fish products coming in and out of the country. The clearing agents bring the import and export documents already downloaded from the KenTrade's Electronic Single Window System. Our role is to verify the product that is accompanying the permit. Because we have been trained on use of the System we support Small-scale semi-illiterate who find it cumbersome. Large scale exporters like Victory farms, Chania feeds etc save on time through the System's efficient processing. If the export paperwork is okay, we verify and inspect the product, we clear immediately. I am aware of the information on trade portal, InfoTrade and we are sharing the information with the traders.



Process Maritime data via the Maritime Single Window System (MSWS)



KenTrade partners with Anti-Counterfeit Authority to secure Kenya's Intellectual Property Rights

By Samwel Rambaya

KenTrade in partnership with Anti – Counterfeit Authority (ACA) rolled out the Intellectual Property Rights Recordation System (IPRs) in Kenya to automate the mandatory declaration of intellectual property rights of all imports at customs border of entry.

The two state Agencies automated ACA's Recordation process specifically on the application of pre-clearance form ACA 2B and approval process which enables importers to submit form ACA 2B applications through the National Electronic Single Window System(NESWS), for processing in the same system, and distribution to KRA integrated Customs.

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How Maritime Single Window System is transforming Shipping

By Emmanuel Kimingi

Shipping lines and their agents operating in Kenya may experience changes in the use of Maritime Single Window System (MSWS) if a new proposal drafted for the maritime sector is adopted. The proposal whose impact is also likely to be felt by regulators of government listed as users of MSWS, are now ready for tabling at higher levels of government for consideration, following the completion of a technical review meeting on the workings of MSWS. State agencies whose system-based operations link directly to the effective working of MSWS, have proposed a technical solution which if approved by government, will address an outcry from shippers and agents using the MSWS.

The two days meeting at the Internal Container Depot Nairobi (ICDN) was focused on duplication of some compliance processes among shippers and agents, proposed streamlining of MSWS owned by KMA and Integrated Customs Management System (iCMS) operated by Kenya Revenue Authority (KRA).

Both MSWS and iCMS are interlinked nationally with the National Electronic Single Window System (NESWS) managed by KenTrade and links 30 Government Agencies (PGAs) involved in the management of international

trade in the country.

The MSWS which was officially launched in Kenya on July 07, 2021, and has been in operation for at least one year, is global concept backed by the United Nations whose origin can be specifically traced to an April 2019 agreement between countries ascribing membership to the International Maritime Organization (IMO) formed by the UN in 1957. The maritime sector is responsible for transportation of 90 percent of the global trade. Players in this sector who include more than 60,000 sea vessels traversing the international waters are subject to government regulations just like any other cross border modes of transport. Ships, their crew member as well as the goods and passengers they carry are subject to a range of government controls, both on arrival and departure.

These controls address a wide range of issues including ensuring public health, revenue protection, security, immigration, enforcing controls on importing and exporting prohibited and restricted items, and sanctions enforcement. Ships are also subject to practical procedures and processes that must be followed in relation to the enhancement of maritime safety as well as to the provision of general port services.

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KenTrade's big boost to shipping solutions



Continued from page 7....

It is through MO that the maritime community comes to a meeting of minds through a Special Committee of IMO known as the Trade Facilitation Agreement (FAL) Committee. The FAL Committee formed in 1965, meets annually at IMO Headquarters in London, United Kingdom to review and pass what is known as the FAL Conventions- maritime based agreements.

The FAL Convention's main objectives are to prevent unnecessary delays in maritime traffic, to aid co-operation between Governments, and to secure the highest practicable degree of uniformity in formalities and other procedures.

The FAL Conventions of April 2019, makes it mandatory for ships and ports to exchange FAL data electronically and encourages the use of the so-called "Single Window concept, in which all the many agencies and authorities involved exchange data via a single point of contact without duplication. It also defines the mandatory documentations known as FAL Forms that must be exchanged electronically and approved within the MSWS.

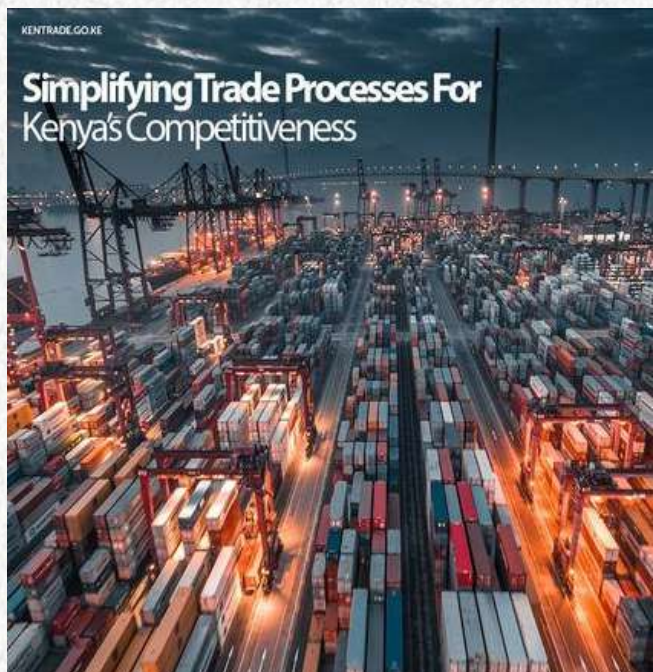
These FAL Forms are drawing in other agencies of Government such as Port Health Services (PHS), Firearms Licensing Board (FLB), Department of Immigration and National Environmental Management Authority (NEMA) to approve shipping and travel documents in the MSWS.

Kenya, a member of IMO since 1973, has been quick to deliver on the MSWS having gone live within two years of the 2019 Conventions. However, certain compliance

procedures on the MSWS such as submission of ships passenger crew list and the passenger lists before arrival at port destination is also duplicated separately in the iCMS which requires Shipping lines to key in the same information twice.

"The fact that some of the systems are not able to read into each other is one of the pain points facing the shippers and agents.

This is part of what the technical team is trying to resolve so that information is keyed in only once but available across several systems" said Mr. Samuel Ochieng, the MSWS Project Manager seconded from KenTrade.



KenTrade partners with Anti-Counterfeit Authority to secure Intellectual Property Rights in Kenya



KenTrade Acting CEO Mr David Ngarama and ACA Executive Director Dr Edward Njoroge (in the middle) with staff

This will require Importers to declare the IPRs relating to the goods they intend to import into Kenya through the National Electronic Single Window System (NESWS). Upon application for the Import Declaration Form (IDF), an importer shall be redirected to the NESWS for purposes of ACA permit processing (Form ACA 2B). This process shall attract USD20 fee per consignment for every instance of application.

An IPR owner who has recorded his right with ACA, his authorized agent, licensee or assignee shall be exempted from the payment of USD20. However, they shall still be required to declare the IPRs relating to the goods being imported. Raw materials, bulk goods, other industrial inputs, goods in CKD, machinery parts and used goods shall also be exempted from the payment process.

An importer shall however be required to submit information supporting manufacturing, assembly, or value addition in the case of raw materials, bulk goods, other industrial inputs, goods in CKD and machinery parts. Transit and trans-shipment goods shall be exempted from the recordation process. Upon importation ACA shall then issue final clearance for the shipments.

It shall be an offence for any person to import into Kenya any goods or items bearing an IPR that has not been recorded with Anti Counterfeit Authority. Import of unrecorded and unregistered goods shall be allowed as long as they are not counterfeit goods. IPRs relating to goods manufactured in Kenya may be

recorded voluntarily and free of charge. IPR owners of locally manufactured goods will be exempted from the pay schedule in the IPR Recordation. However, they are encouraged to record their intellectual property rights to enable government agencies manning the ports of entry have their IPR records to deter entry of counterfeit products.

Goods exempted from recordation include raw materials, transit goods, secondhand goods, small quantities for private and personal use, donations, goods in CKD, live plants and animals. Exemption consideration for other categories not mentioned can be granted by the ACA upon requisition. The IPR Recordation aims at preventing counterfeit imports into Kenya. An analysis of the counterfeit products seized over the years by ACA found out that 80% of the IP infringing products were imported into the country, while 20% were locally manufactured.

Recordation is lauded as one of the most effective international best practices in prohibiting the importation of counterfeit goods. Importers stand to benefit from reduced clearance time and losses arising from enforcement interventions at the point of entry or in the market since clearance will be done at the country of origin.

Recording intellectual property rights (IPRs) involves gathering information from IPR owners about their registered IPRs regardless of where they were registered and putting it into an electronic database for all commodities being imported into Kenya.

What you need to know about the Mombasa Port and Northern Corridor Community Charter



Communications Sub-Committee of the Mombasa Port & Northern Corridor Community Charter (MPNCCC) which is responsible for development of strategic communication to stakeholders to enhance understanding of the Charter & its impact on Trade Facilitation.

The Mombasa Port and Northern Corridor Community Charter (MPNCCC) is a framework of collaboration that binds the port community to specific actions, collective obligations, targets and timelines, whose vision is to transform the Port of Mombasa and the Northern Corridor into an efficient, reliable and globally competitive trade and transport corridor.

There is need for an organized, collaborative approach by the implementing institutions along the Northern Corridor in trying to achieve greater efficiency in trade facilitation and conforming to compliance requirements. Proper implementation will enable shorter delays, quicker release, better predictability, and overall lowering cost of doing business. Together, all these can make a country and a region more competitive, which requires all the signatories to cooperate and coordinate their trade facilitation activities.

The MPNCCC Steering Committee which is a high-level technical entity that makes strategic decisions concerning the realization of the Charter's goals, is responsible for managing and monitoring the Charter's goals and verifies that the Charter activities are in accordance with established objectives.

To ensure proper implementation of activities, the Steering Committee formed three Sub – committees namely ICT Sub - Committee, Monitoring and Evaluation Sub -

Committee and Communication Sub - Committee who report to the Steering Committee on a quarterly basis. The Kenya Maritime Authority as the industry regulator is the custodian of the Charter, hosts the Secretariat and facilitates the monitoring and evaluation of the Charter implementation.

All the committees meet every quarter to review the MPNCCC progress, share their experiences, challenges and discuss potential solutions with regards to their mandate.

The Communication Sub – Committee meets to take stock of the achievements so far and the challenges ahead with the hope that their mandate of publicity and awareness creation will spur interest in charter activities. The ICT Sub - Committee has modernized the e-Charter by activities of the Charter through leveraging on information technology.

These includes automation of data collection, dissemination, and communication to stakeholders and the industry. The MPNCCC, through State Agency KenTrade, has implemented Data Warehouse and Business Intelligence system (DW & BI). The implementation of DW & BI was funded by the Trade Mark Africa. The monitoring and evaluation Sub - Committee continuously review the Key Performance Indicators (KPIs) for clarity, relevance, and enhancement of the Charter Result Framework.

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KenTrade's key achievements

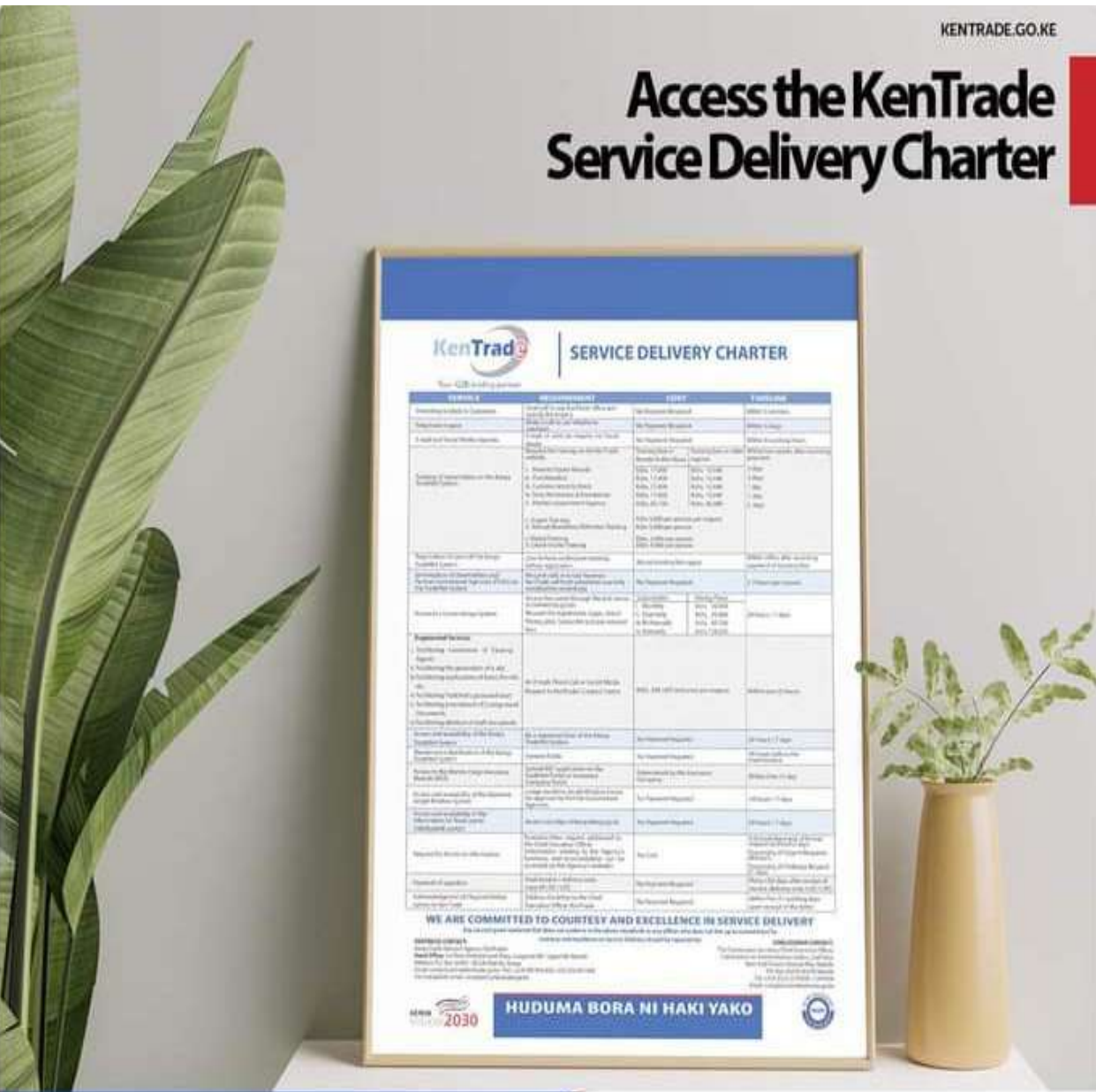
- ▶▶▶ Improved business climate with simplification of 53 trade procedures; removal of 66 requirements documents, eliminating 45 steps and automating 21 steps that were previously manual.
- ▶▶▶ Saved Kenyan traders Ksh 218,611 administrative burden cost and 93 hrs on average, of waiting time on queue, at counter and in between steps.
- ▶▶▶ Rolled out an Applications Performance Monitoring (APM) tool that help monitor and track the performance of the NESWS, also known as the Trade Facilitation Platform.
- ▶▶▶ Upscaled digitization of trade in Kenya by integrating systems of the 35 regulatory and permit issuing State agencies (Partner Government Agencies) in the NESWS.
- ▶▶▶ Increased the annual value of trade transacted through the NESWS by 242% from Ksh 221B in 2021/2022 to Ksh 756B in 2022/2023.
- ▶▶▶ Processed over 4,290,981 Unique Consignment References and 16,517 Shipping Line Impending Arrival Report notifications.
- ▶▶▶ Launched the Business Intelligence (BI) tool to ease trade in Kenya through extraction and analysis of real-time data that help trade facilitators and government agencies make data-driven decisions and support better visibility of Mombasa Port and the Northern Corridor Community Charter for improved decision-making and efficiency.



KenTrade News

Issue No.3,2023

Access the KenTrade Service Delivery Charter



SERVICE	DESCRIPTION	STANDARD	SLA	CONTACT
Accounting and Finance	Accounting and Finance services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
Customer Support	Customer Support services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
IT Support	IT Support services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
Legal Services	Legal Services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
Marketing Services	Marketing Services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
Operations Services	Operations Services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
Security Services	Security Services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
Training Services	Training Services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
Welfare Services	Welfare Services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard
Other Services	Other Services provided to clients	KenTrade Standard	24/7/365	KenTrade Standard

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Our Public Service Charter, the KenTrade Service Delivery Charter, has been updated to help use improve on your customer experience. It is now available on our website in Kiswahili and English version. You can access your copy for reference for free on the link: <https://www.kentrade.go.ke/service-delivery-charter>

Demonstrating the impact of BI tools on KRC data in the MNPCC automation

By Edwin Wanyama

On March 2, 2023, we had a productive meeting with the Kenya Railway Corporation (KRC) team to discuss the automation of Mombasa Port and Northern Corridor Community Charter (MPNCCC) Key Performance Indicators (KPIs) derived from KRC data.

The meeting helped to jumpstart collaboration between the two organizations.

The establishment of the working team, coupled with implementation of SAP platform on KRC side, will now see the Business Intelligence,

Data Warehouse and integration Layer project easily obtain relevant data. This is an initiative of KenTrade's Change Management unit led by Mr. Emmanuel Kimingi.

Previously, the KRC team had to manually collect data from separate systems into Excel sheets and then share it via email with Kenya Maritime Authority for reporting on KRC-related KPIs. This approach was time-consuming, error-prone and inefficient.

Once the SAP project is completed and the integration between it and the KenTrade BI platform is finalized, it will be much easier to obtain data from KRC.

We are looking forward to a successful implementation of the BI integration layer with KRC SAP for MPNCCC KPIs data exchange.



Manager Innovations and Solutions Development Mr. Edwin Wanyama (standing) address representatives of Partner Government Agencies and KenTrade during a joint forum in Nairobi

Partner Government Agencies trained by KenTrade on Business Intelligence Tool

Representatives from the 38 Partner Government Agencies (PAGs) in Kenya received training on how to use KenTrade's Business Intelligence (BI) Tool. The training was held in Nairobi over two days and covered the use of BI Tool to extract and analyze real-time data to ease trade in Kenya and make sound policy decisions.

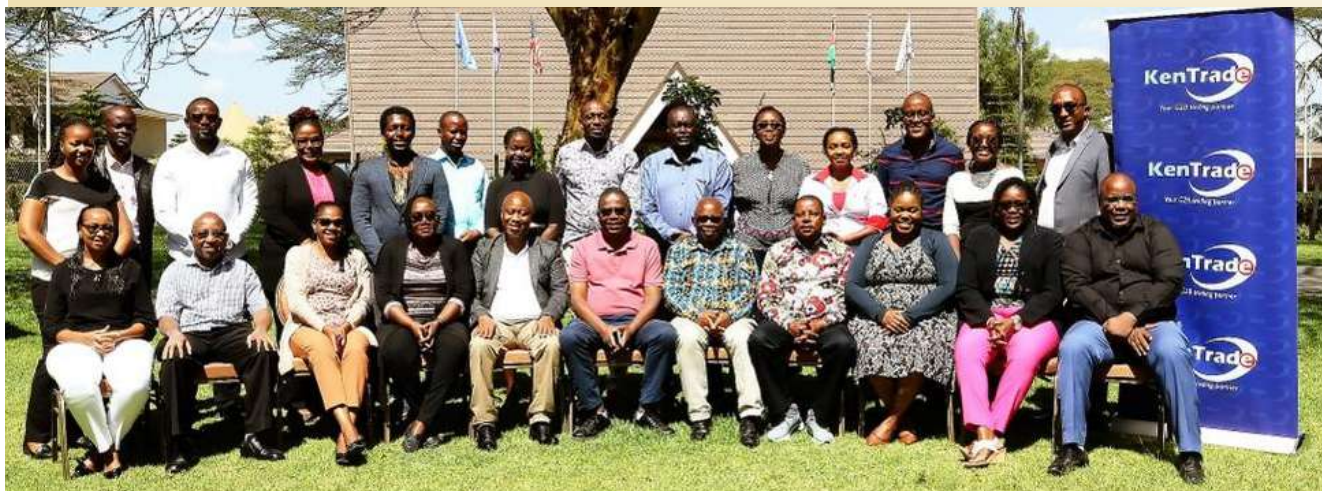
The BI Tool was launched in July 2022 and is part of KenTrade's effort to reduce the cost of doing business in Kenya. The tool allows PGAs to access reports and visualizations relevant to their data, as well as standard reports and ad-hoc reporting capabilities. MPNCCC related reports will be published on the KenTrade website, while more analytical and complex reports will be provided at a cost.

New state agencies to benefit from the BI Tool include the National Treasury and Economic Planning, Kenya International Freight and Warehousing Association (KIFWA), Ministry of Investment, Trade & Industry, and the Shippers Council of Eastern Africa (SCEA)



Group photo of KenTrade and the Partner Government Agencies during the joint forum in Nairobi.

BOARD ACTIVITIES



TOP-KenTrade Board and management during a leadership retreat in Naivasha. BELOW– Left: The then Chairman Mugambi Imanyara in light moments with Directors Erastus Kimuri and Eng. Michael Muchiri. Right: Director Rose Masita speaks during a plenary session as Director Stephen Lekupe follows the proceedings.



The then Chairman of KenTrade Mr. Mugambi Imanyara and KenTrade Ag. CEO David Ngarama, had the pleasure of hosting customers who are key exporters of hides and skins at KenTrade's head office in Upperhill, Nairobi.

KenTrade host the Suppliers sensitization forum



By David Kihia

KenTrade Acting Chief Executive Officer Mr. David Ngarama (front row right) and the Manager Supply Chain Management Ms Joanne Kweyu (left) led the Agency team in hosting KenTrade's Suppliers' sensitization forum at the Kenyatta International Convention Centre, Nairobi on April 5th 2023.

This is an annual event held in compliance with the regulatory requirement by the Procurement Regulatory Authority and also as part of the Agency's Contract Performance obligation. The theme of the 2023 public event was Access to Government Procurement Opportunities. In his keynote address, Mr. Ngarama em-

phasized the Agency's commitment to public procurement regulations and opportunities to the disadvantaged group of women, youth and people living with disability.

Patrick Malakwen, a Supply Management consultant made a presentation on demystifying the tender process, best practices during tendering and also the major changes to the public procurement and asset disposal act 2015 and its subsequent Regulations 2020.

Representatives of Equity Bank and the Trinity Credit Company Limited sensitize the suppliers on the various procurement finance options.

Doing business with KenTrade

KenTrade is committed to providing equal opportunities for all Kenyans, including youths, women, and persons with disabilities.

We regularly organize stakeholder sensitization forums with regulatory authority to address issues and get feedback from groups. Those interested in doing business with KenTrade are encouraged to visit our website, www.kentrade.go.ke, where we have a dedicated procurement portal.

This portal provides information on how to do business with KenTrade, as well as specific opportunities, such as awarded contracts, notices, and active tenders. We also publish regular procurement reports for public participation. We welcome inquiries via email at contactcentre@kentrade.go.ke. You can also contact us via complaints@kentrade.go.ke

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KenTrade 10 YEARS
OF FACILITATING KENYAN
GLOBAL TRADE
2022

KenTrade engage with Mombasa CFS & Consolidators



By Kevin Too

The Trade Facilitation Platform (TFP) simplifies the delivery order process for consolidated cargo. The process begins with the Shipping Line/Agent creating a Container Freight Station (CFS) Release Order in the KPA system.

The CFS then creates a CFS Pick-up order in the KPA system, which enables the transfer of cargo from the Port to the CFS. After de-consolidating the cargo, the Consolidator submits House Bill of Lading (BL) in iCMS that are transferred to the TFP system through integration.

The Clearing Agent submits the declaration, and once accepted by customs, it is received in the TFP System. The Consolidator creates the Delivery Order in the TFP system, approves the delivery order, which is routed to the Clearing Agent, who creates the pick-up order in the TFP System.

The CFS approves the Pick-up order, and once charges are collected outside, the goods are cleared based on the specified date and time. The workshop was held at Royal Court Hotel on February 15th, 2023, and attended by the CFS and its leadership to sensitize stakeholders on the TFP process, test its functionalities, and provide feedback on different business scenarios. Additionally, Stakeholder visits were conducted on 16/02/2023 to Jihan Freighters and Genuine Freighters, who are consolidators. The participants were taken through the delivery order module, including the creation, approval, cancellation, and expiry date extension.

The workshop deliberated on the application process, delivery order form, amendment process, release of consignment, system improvement, CFS charges, clearing agent notification, and view rights. Coordination is crucial for the Delivery Order Process with the Container Freight Station



KenTrade had an intensive stakeholder engagement session in Mombasa with the representatives of the Office of Multimodal Freight Management (OGEFREM). The OGEFREM team was taken through a live demonstration on viewing the transit entries received from the iCMS system in the Trade Facilitation Platform) system.

They were also taken through the application process for the certificate of destination in the TFP by referencing the declaration and submitting the application. The OGEFREM team highlighted some improvements in the TFP, including a filter for the country of destination when searching for transit entries and incorporating the cargo type (bulk, vehicle and container) in the filters when searching for declaration. The team resolved to conduct further test in the coming week to address some issues experienced during the demonstration.



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CORPORATE ACTIVITIES



KenTrade management staff pose for a group photo at the Kenya School of Monetary Studies, Nairobi



Left to right: KenTrade Managers Eric Lukoye, Edwin Wanyama and Billy Ngumi attended COMESA forum on regional Single Window System held in Nairobi in April, 2023.



Director, Strategy Compliance and Business Development Fridah Kaberia paid courtesy call to Deputy Governor Uasin Gishu H.E. Eng. John Barorot in Eldoret.



Staffers Vera Otieno, Dennis Gitonga follow a presentation by colleague Charles Siele during stakeholders engagement



KenTrade Board member Rosemary Masita, KIFWA Secretary Fredrick Oloo, Freight Logistics expert William Ojonyo, Acting KenTrade CEO Mr. David Ngarama and Chairman Mr. Mugambi Imanyara were among delegates at the national public participation on KenTrade's Draft Regulations held at KICC Nairobi

CORPORATE ACTIVITIES



KenTrade hosted a delegation from the State of Israel's Ministry of Economy & Industry at the Agency's head office in Nairobi during which they explored potential areas of partnership.



KenTrade senior management staff and representative of Konza Technopolis Development Authority in a group photo during KenTrade's fact finding visit.



KenTrade collaborated with Partner Government Agencies and GIZ to host forum at Isebania OSBP for Kenya-Tanzania border traders.



KenTrade hosted a stakeholders meeting on maritime trade at our Inland Container Depot, Nairobi office. The meeting brought together representatives of the relevant Partner Government Agencies



KenTrade's representative site visit to the fish export processing plant on shores of lake Victoria in Mbita, Homa bay county.

NAIROBI, MOMBASA, KISUMU & ELDORET PUBLIC PARTICIPATION PICTORIAL ROUND UP



Founding member of the KenTrade Board **Mr Gilbert Langat** (top third left) who is also the CEO of Shippers Council and Chair of the Mombasa Port and Northern Corridor Community Charter, Trade Logistics expert **Mr William Ojonyo** (top fourth left), KIFWA Secretary General **Mr Fredrick Oloo** (top fifth left), Uasin Gishu Deputy Governor **Eng. John Barorot** (bottom left) were among Kenyans who spoke during national public participation forums hosted by KenTrade in Nairobi. KenTrade held similar forums in Mombasa, Eldoret and Kisumu.





Mombasa residents join KenTrade in planting 2500 mangrove trees in Kilindini forest

KenTrade Mombasa Office representatives Hilda Asirigwa and Vincent Bwire with some of the Mombasa Kilindini Forest Action Association members during day two of the massive planting of mangrove trees at Kilindini, Mombasa.

KenTrade partnered with the community to plant 2500 mangrove trees in the two days exercise coordinated by our Mombasa regional office. KenTrade had targeted to plant 2500 trees this Financial Year as part of its Corporate Social Responsibility (CSR) obligation and also in compliance with Presidential directive on increase Kenya's forest cover and also the Agency's Performance Contract.

Remembering road crash victims



KenTrade is among public institution that has lost staff through road accident. The Agency has a dedicated Committee on Road safety led by the Human Resource and Administration Manager Ms Hellen Wasike and continues to prioritize road safety in its awareness creation for staff and stakeholders which explains why it was well represented at the annual World Day of Remembrance to the Traffic Road Crash Victims that was held in Nairobi.



Update on the “KenTrade Act”



Left to right: KenTrade Board member Director Erastus Kimuri, founding Director Mr. Gilbert Langat and Directors Kenneth Odhiambo, Stephen Lekupe and Florence Chemtai follow proceedings at the national public participation forum on the Draft National Electronic Single Window System Regulations held at KICC Nairobi.

By Judy Ogeda

Kenya Trade Network Agency (KenTrade) is a state Agency under the National Treasury that is mandated to facilitate cross border trade and establish, manage and implement the National Electronic Single Window System (Trade Facilitation Platform).

The Agency was established in 2011 through Legal Notice No. 6 of 2011. In order to give the Agency a stronger legal foundation and to anchor its mandate in law, the Agency began the journey of drafting the National Electronic Single Window System Bill (National Assembly Bill No. 15 of 2021) in 2018.

The Bill was passed by Parliament in 2022 and became law (the National Electronic Single Window System Act, No. 25 of 2022) following presidential assent on June 21, 2022.

The Agency subsequently embarked on the process of drafting Regulations to operationalize the law. The Draft National Electronic Single Window System

Regulations have recently been subjected to countrywide public participation in compliance with the law.

The public participation forums held in Eldoret, Kisumu, Mombasa and Nairobi enabled the Agency to receive critical input from its stakeholders which will enable the Agency to enrich the draft and make them more relevant in addressing industry issues in trade facilitation.

Following the public participation, the Agency is working on revising the draft to incorporate feedback from stakeholders. Subsequently the draft will be sent to Parliament through the Cabinet Secretary, for deliberation by the relevant parliamentary sub-committee.

Currently with the law In Quarter 4, KenTrade plans to carry out Public Participation in the month of April once we get concurrence from the Cabinet Secretary for the National Treasury.

Nairobi Regional Commissioner Mr Lucas Katee Mwanza, address the public participation forum on draft The Draft National Electronic Single Window System Regulations



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OUR FOOTPRINTS



NAIROBI

Head Office 1st Flr Embankment Plaza,
Longonot Road, Upper Hill, Nairobi.

Trade Facilitation Office,
Inland Container Depot Nairobi (ICDN)
Old Administration Block 1st Floor

BUSIA

One Stop Border Post (OSBP)
Main Building

NAMANGA

One Stop Border Post (OSBP)
Main Building

MALABA

One Stop Border Post (OSBP)
Verification Yard 1st Floor

Kenya Trade Network Agency (KenTrade)
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