



*Simplifying Trade Processes for Kenya's Competitiveness*

**KENYA TRADE NETWORK AGENCY (KENTRADE)**

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## ADDENDUM No II

**TENDER NO. KTNA/OT/14/2017-2018**

**TENDER NAME: SUPPLY, INSTALLATION AND CUSTOMIZATION OF AN ELECTRONIC DOCUMENT MANAGEMENT SYSTEM (EDMS)**

### KENTRADE RESPONSE TO BIDDER QUERIES

NO	QUERY	KENTRADE RESPONSE
1	What types of reports are to be configured through the reporting tool? We understand system reports are required for ex: User Login, Document creation, Group privilege, Failed login attempt etc. are basic ones. Please confirm if you need any other type of reports.	Yes, the basic EDMS reports, successful login, what was accessed etc.
2	We understand integration with BPS, Oracle ERP and Microsoft CRM is required. What will be the use case for integration with BPS, Oracle ERP & Microsoft CRM? Are we only importing documents from these applications or doing data exchange with these applications?	DATA exchange with this application.
3	Out of 200 users, how many users will be specifically accessing the workflow system (Correspondence management)?	At least 10 Users concurrently
4	Tender Submission Extension	The tender submission date has been extended to <b>Tuesday 19<sup>th</sup> June 2018 at 10:00 am.</b>

**The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.**

**CHIEF EXECUTIVE OFFICER**