



*Simplifying Trade Processes for Kenya's Competitiveness*  
**KENYA TRADE NETWORK AGENCY (KENTRADE)**  
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**ADDENDUM No I**

**TENDER NO.      KTNA/OT/05/2020-2021**

**TENDER FOR PROVISION OF AN ENTERPRISE RESOURCE PLANNING (ERP) SOLUTION.**

**KENTRADE RESPONSE TO BIDDER QUERIES**

NO	QUERY	KENTRADE RESPONSE
1	Please state the total number of employees in your Organization.	The approximately total number of employees is 80
2	Please state the name of the existing CRM system? Also some technical background of the solution will be highly appreciated i.e. backend, platform, integration capabilities, etc.	CRM : Microsoft Dynamics 365 Backend: SQL Server 2016 platform: Windows Server 2012 Integration capabilities: Database Link to Our Core System.

**The addendum & clarification form part of the bidding document and is binding on all bidders. All other terms and conditions of the tender remain the same.**

**CHIEF EXECUTIVE OFFICER**